

# COVID-19

## Hospital Visitor Safety Guidelines

MARCH 17, 2021



**For the safety of everyone at UAMS, visitors must wear a mask at all times, even when alone with the patient in the room. Masks may be removed only for a brief time while actively eating or drinking or while sleeping.**

**UAMS has implemented temporary visitor guidelines during COVID-19 for the safety of patients, visitors and staff. These rules may change at any time as necessary to protect public health and patient safety.**

### Visitation Guidelines

- Standard visiting hours are 10 a.m. to 8 p.m. with only ONE visitor at a time
- Non-COVID patients may have multiple visitors every day
- Non-COVID patients outside the ICU may have ONE overnight visitor
- Patients in the ICU are allowed visitors only during standard visiting hours (10 a.m. to 8 p.m.)
- With approval, up to 4 visitors may be allowed at a time during end-of-life situations
- COVID-positive patients may have one visitor only during end-of-life situations.
- Clergy and lay persons offering religious or spiritual support are allowed to visit during visiting hours.

*The Emergency Department, Labor & Delivery, NICU, ICU and Stem Cell, and the Psychiatric Institute units may have additional guidelines. Ask your care team for specific guidelines.*

### Requirements for Visitors

- Visitors must wear a mask at all times. Masks may be removed only for a brief time while actively eating or drinking or while sleeping. Neck gaiters, bandanas and vented masks do not provide enough protection from infection and are not approved for use as a face mask.
- Visitors must pass a health screening and wear a Guest Tracking System badge with their name and photo at all times.
- Visitors must not gather in the lobby, waiting rooms or dining areas.
- Others waiting their turn to visit a patient should wait outside the hospital or in their vehicle.
- Visitors who are not wearing a face mask or other required personal protective equipment, not wearing protective equipment properly or are violating UAMS conduct standards will be asked to leave and will be removed from the building by UAMS security.
- Visitors who violate these guidelines will not be allowed to return during the patient's hospitalization.
- Visitors must be 18 or older.
- Overnight visitors who are staying another day must return to the hospital's main lobby to get a new badge before 10 a.m.
- Visitors may not use a CPAP machine while in the hospital as this puts those around them at increased risk of infection.

**Because you can be infected with COVID-19 and not show symptoms for several days, you must notify staff immediately if you have any of the following symptoms:**

- |         |                       |                |                          |
|---------|-----------------------|----------------|--------------------------|
| • Fever | • Shortness of breath | • Chills       | • Loss of taste or smell |
| • Cough | • Sore throat         | • Muscle aches |                          |

**If you learn that someone you have been in contact with before you entered the hospital is suspected or confirmed to have COVID-19, immediately report this to UAMS nursing staff.**