

Orientation and Education for Guards of Prisoner Patients



Welcome to UAMS Medical Center

These guidelines will help orient you to UAMS and provide information about your responsibilities while at our facilities.

Call the UAMS Police Department at 501-686-7777 before bringing patients to UAMS for treatment and when officers come on duty for each shift at UAMS.

Patient Rights and Responsibilities

The UAMS *Patient Rights and Responsibilities* provide patients with the right to privacy and confidentiality regarding all aspects of care. The *Patient Rights and Responsibilities* further address the right to be treated with courtesy, respect and freedom from abuse. Communication restrictions and/or restraints for safety will be the decision of the police agency having the responsibility for guarding the patient. These decisions and reasons for the decisions MUST be communicated to the patient care staff. Information about the patient's condition will involve only those individuals who need to be informed in order to provide appropriate medical care. You may be asked by the physician or nurse to step away from the bedside in order to protect patient confidentiality of medical information or to provide necessary privacy.

Emergency Procedures and Codes

UAMS has established codes for quick communication regarding both clinical and security events. The codes are announced overhead and are in effect until the "all clear" message is announced. Your responsibility during any emergency is to remain with the prisoner. UAMS staff will direct you otherwise.

Code Grey- Severe weather
Code Green- Mass casualty
Code Blue- Patient cardiac arrest/Medical emergency
Code Red- Fire

Code Pink- Child abduction
Code Orange- Patient elopement
Code Black-Active shooter
Code Amber- Bomb threat
Code Exodus- Evacuation

Code Pathogen-Bioterrorism
Code Yellow- Decontamination plan
Code Purple- Utility failure

Inpatient Prisoner Patients

The Guard must stay with the patient at all times, unless properly relieved. Guard coverage must be provided at all times. Arrangements must be made with your agency to provide relief any time you need to be absent from the room. If further assistance is needed, contact the UAMS Police Department at 686-7777. Guards may receive one free meal per shift as a courtesy to limit absence from the patient. Meal orders can be placed with the patient's Nutrition Services Ambassador. Administrative restraints (handcuffs, etc.) should be used only as a last resort and shall NOT take the place of continuous guarding. Any clinical restraints that may be ordered for patient safety shall not be used in place of guarding or administratively restraining a patient.

Outpatient Prisoner Patients

Do not take prisoners directly to the clinic or registration area. Upon arrival, call 501-686-7777 to notify UAMS Police Department that you are escorting a patient and the name of clinic you will be visiting.

For appointments in the Eye Institute, Cancer Institute or Outpatient Center:

Park in the designated parking space in the Outpatient Center (OPC) basement. Escort the patient to the holding room (#B504).

***For appointments in the Cancer Institute, please call 686-7777 for a security escort due to restricted access doors and halls.

For appointments in the Spine Institute:

Park behind the Spine Institute and escort the patient to the holding room (#115) on the first floor just beyond the pillars.

Call the clinic and let them know you are in the holding room. The clinic will give you an estimated wait time and call when ready for the patient.

Review the posted information in the holding room regarding the approved path for taking prisoners through the outpatient facilities. Clinic personnel will meet the prisoner and in a back hallway of the clinic and accompany them directly to an exam room.

For Women's Health appointments:

Park in the parking lot in the front of clinic. Notify clinic staff of patient arrival and follow directions from the clinic staff.

University Women's Clinic (2nd Floor, Pine & Cedar) 501-280-3162

University Center for Gynecology (5th Floor, Freeway Tower) 501-526-4740

University Women's Health (7th Floor, Freeway Tower) 501-296-1800

For Radiology appointments:

Please call the appropriate number below, notify staff of patient arrival and follow directions from the clinic staff.

Radiology, CT, Nuclear Medicine, Ultrasound, and hospital MRI - 501-686-8892

Outpatient Radiology 501-686-6190

MRI 501-686-6032

The Breast Center 501-527-7300

PET 501- 686-8424

Interventional Radiology (IR) 501-686-6124

Call the UAMS Police Department at 501-686-7777 for any other information or concerns.